

e4 INTERNAL:

e4 STAFF MEMBER FULL NAME:

DATE CLIENT ENROLLED:

e4 SOLUTIONS AGREEMENT

between:

e4 STRATEGIC (PTY) LTD*(hereinafter referred to as "e4")*

and

THE CLIENT*(whose details appear below in CLIENT DETAILS)***CLIENT DETAILS:** (please print in block letters)

Entity type: <i>(mark with 'X')</i>	<input type="checkbox"/>	Company/Inc	<input type="checkbox"/>	Partnership	<input type="checkbox"/>	Other
Entity business: <i>(mark with 'X')</i>	<input type="checkbox"/>	Law firm	<input type="checkbox"/>	Estate agent	<input type="checkbox"/>	Other
Entity full name:						
Registration number:						
VAT number:						
Physical address:						
Postal address:						
Entity Representatives:	Business Representative (insert details of the person responsible for receiving the solutions in terms hereof)			Finance Representative (insert details of the person responsible to assist e4 with payment of e4's invoices in terms hereof)		
	Mr/Mrs/Ms			Mr/Mrs/Ms		
Representative ID no:						
Representative position:						
Representative tel:						
Representative cell:						
Representative fax:						
Representative email:						

t 0860 340 000**e** info@e4.co.za**a** 55 Sixth Road, Hyde Park, Johannesburg 2196, South Africa**f** 011 325 4057**w** www.e4.co.za**p** Postnet Suite 104, Private Bag X11, Birnam Park, Johannesburg, 2015**dx** Docex 15, Hyde Park**d** Ryan Barlow Envir Fraser Adri Fuhri Sajeet Giga Simon Slater Nik Steffny Yolande Tabo Grant Christianson (company secretary)**e4 STRATEGIC (PTY) LTD**

Reg. No. 2006/027343/07

SOLUTION(S) REQUIRED BY CLIENT:		Selection:	Confirm selection:
TRANSFERS	(1) Transfers (includes e4 Rates)	mark with 'X'	Initial
	(2) Searchworks (separate contract at searchworks.co.za)	Not applicable	Initial
BONDS (e4's vendor application for bond instructions)	(3) Bonds – Standard Bank	mark with 'X'	Initial
	(4) Collateral Bonds – Standard Bank	mark with 'X'	Initial
	(5) Bonds – Absa	mark with 'X'	Initial
	(6) Bonds – Investec	mark with 'X'	Initial
	(7) Bonds – Nedbank	mark with 'X'	Initial
	(8) Bonds – First National Bank	mark with 'X'	Initial
	(9) Securities	mark with 'X'	Initial
	(10) Searchworks (separate contract at searchworks.co.za)	Not applicable	Initial
CANCELLATIONS	(11) Cancellations – Standard Bank	mark with 'X'	Initial
	(12) Collateral Cancellations – Standard Bank	mark with 'X'	Initial
	(13) Cancellations – Absa	mark with 'X'	Initial
	(14) Cancellations – Investec	mark with 'X'	Initial
	(15) Cancellations – Nedbank	mark with 'X'	Initial
	(16) Cancellations – First National Bank	mark with 'X'	Initial
RATES (select this option when not using e4 Transfers)	(17) Rates (Request & Rates Clearance Certificate (RCC))	mark with 'X'	Initial
DEEDS	(18) Deeds Lodging Firm (Lodging Agent)	mark with 'X'	Initial
	(19) Deeds Instructing Firm	mark with 'X'	Initial
STORDOC	(20) Stordoc Solution (includes FICA, separate contract at www.stordoc.co.za)	Not applicable	Not applicable
ABSA BANK	(21) Data Switching (receipt of any instruction)	mark with 'X'	Initial
	(22) Reports		Initial
	(23) Absa Bond Centre		Initial
	(24) Absa Securities		Initial
	(25) Stordoc (includes FICA, separate contract at www.stordoc.co.za)	Not applicable	Not applicable
STANDARD BANK	(26) Data Switching (receipt of any instruction)	mark with 'X'	Initial
	(27) Reports		Initial
	(28) Standard Bank Bond Portal		Initial
	(29) Standard Bank Securities (not available yet)		Initial
CREDIT SOLUTIONS	(30) AB Tracers	mark with 'X'	Initial
	(31) SBSA Collections	mark with 'X'	Initial
	(32) AB Collections	mark with 'X'	Initial
	(33) AB Collections (EDC)	mark with 'X'	Initial
	(34) SBSA Debt Review	mark with 'X'	Initial
	(35) Legal Cancellations	mark with 'X'	Initial
	(36) SBSA Deceased and Insolvency	mark with 'X'	Initial
	(37) Deceased and Insolvency	mark with 'X'	Initial
	(38) DRX	mark with 'X'	Initial
	(39) Nedbank Solution	mark with 'X'	Initial

PLEASE NOTE: The Searchworks and Stordoc services are not provided in terms of this agreement with e4. To receive these services, a separate agreement with e4 at www.searchworks.co.za and/or www.stordoc.co.za must be concluded.

SERVICE CHARGES

- **e4 service charges:** set out in the latest updated version of the e4 Price List (available on request).
- **Stordoc service charges:** charged for separately in terms of separate agreement. See www.stordoc.co.za for details.
- **Searchworks service charges:** charged for separately in terms of separate agreement. See www.searchworks.co.za for details.
- **Using other services from within various e4 Solutions:** The service charges for using Searchworks (person searches, property searches, document searches, erf & street conversions, Cipro searches and credit searches) or e4 Municipal Services (applying for municipal rates evaluation/clearance certificates) from within either the Transfers Solution, Bonds Solution or Consents Solution (as applicable) are charged for separately.
- **Debit Order:** Payment of service charges due by the Client to be made by means of attached signed debit order authority.

MINIMUM HARDWARE & SOFTWARE REQUIREMENTS

- An internet connection with minimum 64kb per user for all web-based applications. Recommended broadband ADSL connection 384kbps or better.
- A Pentium 4 or better with minimum 1 GB of RAM (2GB recommended).
- Windows 7 or higher.
- Internet Explorer 9 or higher. Mozilla Firefox and Google Chrome are also supported.
- 1024 x 768 Monitor or better screen resolution.
- Microsoft Office 2007 or higher
- Adobe 10 or higher

IMPORTANT: LEGAL TERMS APPLICABLE:

THIS AGREEMENT MEANS THE CONTRACT BETWEEN e4 AND THE CLIENT, AS RECORDED BY THE TERMS CONTAINED IN THIS DOCUMENT READ TOGETHER WITH THE TERMS CONTAINED IN e4'S WEBSITE TERMS OF USE, STIPULATED ON e4'S WEBSITE AT WWW.E4.CO.ZA . A COPY OF e4'S WEBSITE TERMS OF USE CAN ALSO BE REQUESTED BY SENDING AN EMAIL TO WEBSITE-TERMS@E4.CO.ZA . ALL BUSINESS BETWEEN e4 AND THE CLIENT IS EXCLUSIVELY ON THE BASIS THAT THE THEN-CURRENT VERSION OF THESE WEBSITE TERMS OF USE STIPULATED ON e4'S WEBSITE SHALL ALWAYS APPLY.

TO BE NOTED:

- **This agreement may be terminated by either party on 3 (three) months prior written notice to the other party.**
- IN THE EVENT THAT THE CLIENT, FOR WHATEVER REASON, REFUSES, FAILS AND/OR NEGLECTS TO MAKE ANY PAYMENT OF ANY AMOUNT INVOICED BY e4 IN TERMS HEREOF, e4 SHALL HAVE THE RIGHT TO (i) CHARGE INTEREST AT THE MAXIMUM RATE PERMITTED, AND/OR (ii) SUSPEND THE PROVISION OF THE SERVICES, WITHOUT INCURRING ANY LIABILITY.
- No terms and conditions contained on any order placed by the Client with e4 shall be of any force or effect, and such terms and conditions are replaced in their entirety by this agreement, notwithstanding acceptance of such order by e4.
- This agreement constitutes the whole of the agreement between the Parties hereto relating to the Client's use of the e4 services. No undertaking, representation, term or condition relating to the subject matter of this agreement not incorporated in this agreement shall be binding on any of the parties.
- No variation, addition, deletion, or agreed cancellation of or to this agreement, including this clause, will be of any force or effect unless in writing and signed by the parties.

CLIENT SIGNATURE:

I, THE AUTHORISED REPRESENTATIVE, ON BEHALF OF THE CLIENT, WARRANT THAT:

- 1. THE INFORMATION GIVEN IN THIS DOCUMENT IS TRUE AND CORRECT;*
- 2. THE CLIENT HAS READ, UNDERSTANDS, ACCEPTS AND CONSIDERS ITSELF BOUND BY e4'S WEBSITE TERMS OF USE STIPULATED ON e4'S WEBSITE AT www.e4.co.za, AND WHICH FORM PART OF THIS AGREEMENT. IN PARTICULAR, THE CLIENT ACKNOWLEDGES THE PROVISIONS OF CLAUSES 7 (Pin Code and/or Digital ID), 11 (Services), 13 (Fees), 15 (Disclaimer) AND 16 (Limitation of Liability) OF e4'S WEBSITE TERMS OF USE;*
- 3. I AM DULY AUTHORISED TO SIGN THIS AGREEMENT AND THE ATTACHED DEBIT ORDER ON BEHALF OF THE CLIENT;*
- 4. e4 IS NOT REQUIRED TO SIGN THIS DOCUMENT FOR IT TO BE BINDING ON THE CLIENT.*

..... [Signature]

..... [Print name]

..... [Designation]

..... [Date of signature]

..... [Place of signature]



e4 DEBIT ORDER AUTHORITY			
FROM:	TO:	e4 STRATEGIC (PTY) LTD
REG. NO:	REG. NO:	2006/027343/07
VAT NO:	VAT NO:	4260249422
ADDRESS:	ADDRESS:	55 SIXTH ROAD, HYDE PARK, JOHANNESBURG, 2196

Dear Sir/Madam The details of my/our bank account are:	
BANK:
BRANCH NAME & TOWN:
BRANCH CODE:
ACCOUNT NUMBER:
ACCOUNT TYPE:	CHEQUE
	SAVINGS
	TRANSMISSION

I/We hereby request, instruct and authorise **e4 Strategic (Pty) Ltd (e4)**, to draw against my/our account with the above mentioned bank (or any other bank or branch to which I/we may transfer my/our account) from time to time with varying amounts, on/about the 23rd day of each month, commencing on date of signature hereof and continuing (as the case may be).

All such withdrawals from our bank account by e4 shall be treated as though I/we had signed them personally.

I/We understand that the withdrawals hereby authorised will be processed by computer through a system known as the ACB Magnetic Tape Service, and I/we also understand that the details of each withdrawal will be printed on my/our bank statement or on an accompanying voucher.

I/We agree to pay any bank charges relating to this debit order instruction.

I/We may cancel this authority by giving e4 30 (thirty) days prior written notice, sent by prepaid registered post.

I/We understand that I/we shall not be entitled to any refund of amounts which e4 have withdrawn while this authority is/was in force, if such amounts were legally owing to e4.

Receipt of this instruction by e4 shall be regarded as receipt thereof by our bank (whichever it is or will be).

ASSIGNMENT: I/We acknowledge that e4, hereby authorised to affect the drawing(s) against my/our account, may not cede, assign or otherwise transfer any of its rights to any third party without my/our prior signed written consent; and I/we may not delegate any of my/our obligations in terms of this authority to any third party without e4's prior signed written consent.

SIGNED AT _____ ON _____ 20 _____
_____ SIGNATURE AS USED FOR SIGNING CHEQUES
_____ NAME
_____ CAPACITY



E4 INTERNAL (this section to be completed by an authorised member of e4's staff)		
DOCUMENTS REQUIRED FROM CLIENT:	RECEIVED?	REASON NOT PROVIDED OR OUTSTANDING:
1. Signed Solutions Agreement (new firms only)		
2. Signed Digital Certificate Application (for all users to this firm)		
3. Fidelity Fund Certificate (for Attorney firms on Bank Panels)		
4. Company Letterhead		
5. ID Documentation for Subscriber and every user		
6. Signed Debit Order Authorisation		
7. Copy of a cancelled business cheque or stamped bankers letter		
8. Signed Certificate Administrator document		
ABOVE DOCUMENTS CONFIRMED AND CHECKED BY:	<i>e4 STAFF MEMBER FULL NAME:</i>	<i>SIGNATURE:</i>
	<i>DATE:</i>	