



FICA-X is a solution that will enable stakeholders, in real time, to securely obtain electronic access to original Proof of Residence documents (POR) directly from approved sources – in a secure and fast manner.

It can be used during a) the client origination process, b) the onboarding & FICA process, or c) any subsequent KYC processes as well as d) any FICA/KYC remediation exercises.

e4 together with Comcorp, have spent several years developing the exchange and negotiating with server providers, from whom FICA-X can currently offer more than 8 million electronic POR documents.

Core Features

- Range of source FICA documents (with more being added)
- Strictly with customer permission (each time)
- Central real-time exchange, no storage of documents
- Access either via (i) the Secure-X website OR (ii) via an API
- Fully encrypted for security
- Will enable POPI compliance

Core Benefits

1. FICA Compliance

- FICA Compliance
- Secure original FICA documents in less than 10 seconds
- Instant FICA compliance via a real-time service
- Both PDF's & underlying metadata returned

2. Major Cost Savings

- Vastly cheaper than processing paper
- Minimal document checking required
- Allows for automated checking/robotics

3. Anti-fraud

- Secure, tamper-proof PDF documents
- Mitigates ID theft & money laundering

4. Customer Service

- Facilitates excellent customer service (easy & instant)
- Highly innovative
- Integrates with e4's 'Virtual Identity' mobile solution

Target Market

- Institutions required to perform FICA or RICA



Want more information?

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